

## INTRODUCTION

Quality is a Marathan not a destination. Continual Improvement is a fundamental requirement for any QMS to sustain. Quality is the basic business principle in the competitive world. Organizations are giving top most priority in fostering Quality in every processes. ISO is one of the major philosophy in achieving Quality and Customer satisfaction.

As per ISO, Audit is a systematic, independent and documented process for obtaining objective evidence and evaluating it objectively to determine the extent to which the audit criteria are fulfilled.

## FOCUS AREAS

- Fundamental principles of ISO std.
- Quality Management principles
- Understanding all 10 clauses of ISO standards
- Establishing Quality Management System
- Taking CA /PA
- Auditing skills
- Concepts of MR, RCA methodologies
- Assessing Training/competency requirement etc.
- Knowledge on ISO 9001:2015
- Knowledge on ISO 19011 Guidelines for Auditing Management systems
- Knowledge on Types of Audit
- Enhancement of Quality, ISO and Auditing knowledge and Skills

## KEY TAKE AWAYS

After undergoing the programme, the participants will be able to -

- Understand the ISO Standards
- Follow quality management principles
- ISO Implementation and Auditing skills
- Understand roles and responsibilities
- Process of MR
- Documentation requirements
- Closure of NCs

## PARTICIPATION FEE

**Rs. 10450/-**

+18% GST

**IMTMA Members/ Micro Companies/ Individuals/  
Educational Institutions / Students/ IMTMA Non  
Members/ Others**

**USD 415/-**

**Overseas Participants**

**Group Concession : 10% for 3 to 5 and 20% for 6 and more delegates being nominated from the same company**

## PARTICIPANT PROFILE

Any Diploma/ graduate with a background of science & technology, Professionals from Quality, Research & Development, Engineering, Manufacturing, New product Development, Individual who have an urge to become a better-Quality expert.

## FACULTY

This programme will be conducted by **Mr. Krishnappa T R,**

**Mr. Krishnappa T R,** brings over 35 years of diverse industry experience, starting as a Lecturer at AIT Engineering College, Bangalore, before transitioning to Hindustan Aeronautics Limited in Hyderabad from 1988 to 1990. Joining Bharat Electronics Limited (BEL) in 1990 as a Probationary Engineer, he has since advanced to the role of Senior Deputy General Manager.

His tenure at BEL spans several key divisions and roles, including Quality Control at the Components Division from 1990 to 1991, and a significant period in Central Quality Assurance from 1991 to 2012. Here, he specialized in calibration, maintenance, reliability analysis, and components testing. His expertise further evolved in Military Radars Design & Engineering (2012- 2014) and Missile Systems Design & Engineering (2014-2020), notably contributing to the design, development, integration, and commissioning of the Akash Weapon System.

Krishnappa's leadership extended to Smart City Projects (KFON) in 2020-2021, focusing on establishing robust quality systems. He also served as Head of Corporate Communication from 2021 to 2022, overseeing public relations and media management initiatives. Currently, he leads the Product Development and Innovation Centre (2022-2024), driving management services forward.

His professional credentials include global certifications like PMP and CMQ/OE, along with ISO certifications as a Lead Auditor for standards such as ISO 9001:2015, ISO 45001:2018, and ISO 27001:2009. Krishnappa has been recognized with awards such as the World Class Manager of BEL BG Cx in 2018 and holds special qualifications including CII EXIM Award training and R&M certification.

As a seasoned trainer, Krishnappa has conducted modules on calibration, Akash Weapon Systems for defence customers, and delivered lectures at BEL Training Centers on topics ranging from ISO standards to organizational excellence and management principles. His career reflects a deep commitment to excellence and innovation in the field of electronics and communication, particularly within BEL.

### For Registration Contact

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**REGISTRATION** : Prior registration for participation is necessary. Number of participants is limited and will be accepted on 'First Come First Serve' basis. A Certificate of participation will be issued to participants.

**Important Information** : Participation fee includes, course material, working lunch and tea / coffee. Interested companies are requested to register online by clicking on 'REGISTER' button and by filling up the nomination authority and participant's details in specified form.